

This is to certify that
Paolo Balzarini

Has achieved the
**ITIL® Foundation certificate in IT Service
Management**

Effective from **28 April 2017**

Expiry date **N/A**

Certificate number **04123847-01-LC5K**

Candidate number **2000617672**

Signature



Abid Ismail, CEO, AXELOS

Signature



Nick Houlton, COO, APMG International

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.