



## This is to certify that Paolo Balzarini

## Has achieved the ITIL® Foundation certificate in IT Service Management

Effective from 28 April 2017

Expiry date N/A

Certificate number 04123847-01-LC5K

Candidate number 2000617672

Signature

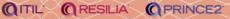
Abid Ismail, CEO, AXELOS

Nick Houlton, COO, APMG International

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.

















Nicholash Hanken



